

*Office consolidation – April 2018*

**THE CORPORATION OF THE CITY OF CLARENCE-ROCKLAND**

**BY-LAW NUMBER 2016-108**

**BEING A BY-LAW OF THE CORPORATION OF THE CITY OF CLARENCE-ROCKLAND TO PROVIDE FOR THE LICENSING, REGULATING AND GOVERNING THE OWNERS AND DRIVERS OF TAXICABS**

**WHEREAS** pursuant to section 151(1) of the Municipal Act, 2001, c.25, a municipality may provide for a system of licenses with respect to a business and may prohibit the carrying on or engaging in the business without a license and may refuse to grant or to revoke or suspend a license;

**AND WHEREAS** pursuant to section 151(1) of the Municipal Act, 2001, a municipality may impose conditions as a requirement of obtaining and continuing to hold or renewing a license, including special conditions, as a requirement of continuing to hold a license at any time during the term of the license, and to license, regulate or govern real and personal property used for the business and the persons carrying it on or engaged in it;

**AND WHEREAS** pursuant to section 156(1) of the Municipal Act, 2001, a local municipality may, in a by-law passed under section 151 with respect to the owners of taxicabs, establish the rates and fares to be charged for the conveyance of property or passengers either wholly within the municipality or to any point outside the municipality, provide for the collection of rates or fares charged for the conveyance, and limit the number of taxicabs or any class of them;

**AND WHEREAS** the Council of the Corporation of the City of Clarence-Rockland deems it desirable, having regard, among other matters, to the health and safety of the public, the protection of consumers, and the potential for public nuisance, to license, regulate and govern taxicabs, and the owners and drivers of taxicabs;

**NOW THEREFORE**, the Council of the Corporation of the City of Clarence-Rockland enacts as follows:

## PART 1 DEFINITIONS

### 1.1 In this by-law:

- (1) **“Accessible Taxicab Vehicle”** means a taxicab that is wheelchair accessible permitting the loading, transportation and off-loading of a person with a disability confined to a wheelchair, or other similar device used to assist a person with disabilities, and is subject to federal and provincial legislation applicable to the transportation of persons with disabilities.
- (2) **“Accessible Taxicab Owner Plate”** means the numbered metal plate issued by the City to be affixed to the Accessible Taxicab.
- (3) **“Additional Fee”** means a fee, in addition to the license fee, imposed by the municipality on a business at any time during the term of the license for costs incurred by the municipality attributable to the activities of the business.
- (4) **“Alternative Fuels”** for vehicles means a source of fuel used in place of gasoline and diesel fuel such as but not limited to: electricity, ethanol, hydrogen, methanol, natural gas (Compressed Natural Gas/Liquefied Natural Gas), propane (Liquefied Petroleum Gas), P-Series, Solar Energy and Bio-diesel.
- (5) **“Applicant”** means a person applying for a new or renewing a license under this by-law.
- (6) **“Broker”** means any person who carries on the business of accepting orders for, or dispatching, taxicabs.
- (7) **“Brokerage”** means the general business of a Broker, and shall be deemed to include the land and premises where such business is carried on.
- (8) **“Business”** means any trade, occupation and sale or hire of goods and services for profit wholly or partly carried on within the municipality even if the business is being carried on from a location outside of the municipality.

- (9) **“Business Casual Attire”** means a dress code that typically includes slacks or khakis (may include dress jeans), dress shirt or blouse, open-collar or polo shirt, optional tie or seasonal sport coat, a dress or skirt, a blazer, knit shirt or sweater, and dress shoes that cover all or most of the foot.
- (10) **“Certificate of Insurance”** means a written document stating that insurance is in effect and includes a general statement of the policy’s coverage including coverage limits and effective dates.
- (11) **“City”** means the Corporation of the City of Clarence-Rockland.
- (12) **“City Solicitor”** means the Solicitor for the City or his/her designate.
- (13) **“Council”** shall mean the Council for The Corporation of the City of Clarence-Rockland.
- (14) **“Dispatch”** means the communication of an order or information between a taxicab broker and a taxicab driver.
- (15) **“Driver”** means a person who drives a taxicab.
- (16) **“Exclusive Concession Agreement”** means an agreement which gives a person the sole right to provide taxicab services to or from any public transportation terminal, hotel, motel, taxicab stand or any other similar point of assembly.
- (17) **“Fare”** means the amount displayed on the taxicab meter at the conclusion of a trip, or the flat rate allowed under this by-law for the trip, together with any additional charges allowed under this by-law.
- (18) **“Fleet”** means any number of taxicabs in excess of one owned by the same owner or owners.
- (19) **“Highway”** means a common and public highway, street, avenue, parkway, driveway, square, place, bridge, viaduct

or trestle, or any part thereof which is intended for or used by the general public for the passage of vehicles, including any surface grassed area, boulevard, ditch, curb, gutter, sidewalk and other parts of the road allowance, whether traveled or untraveled.

- (20) **“Highway Traffic Act”** means Highway Traffic Act, R.S.O. 1990, c.H.8 and the Regulations enacted thereunder as amended from time to time or any Act and Regulation enacted in substitution thereof.
- (21) **“Individual”** means a natural person and does not include a corporation, partnership or association.
- (22) **“Inspector”** means a duly appointed Municipal Law Enforcement Officer.
- (23) **“License”** means an authorization issued under this by-law to carry on a business specified therein and the document, certificate or card issued shall provide evidence of such authority as the content may allow.
- (24) **“Licensed Premises”** means an establishment, which is referred to in a license issued under this by-law.
- (25) **“Licensee”** means a person who has been issued and maintains a valid license pursuant to the terms of this by-law.
- (26) **“Licensing Committee”** means a Committee of Council duly appointed by Council to conduct hearings under this by-law.
- (27) **“Licensing Director”** means the Director of Protective Services of the City of Clarence-Rockland and includes his/her designate.
- (28) **“Licensing Officer”** means a Municipal Law Enforcement Officer of the City of Clarence-Rockland.
- (29) **“Mechanical Defect”** means damage to, or failure of a part, component or feature of a motor vehicle.

- (30) **“Model Year”** means the model year shown for a vehicle on the registration issued under the Highway Traffic Act.
- (31) **“Motor Vehicle”** includes an automobile and any other vehicle propelled or driven other than by muscular power, but does not include the cars of electric or steam railways, or a motorized snow vehicle, traction engine, farm tractor, self-propelled implement of husbandry or road-building machine within the meaning of the Highway Traffic Act, R.S.O. 1990, c. H. 8.
- (32) **“Municipality”** means geographic area of the City of Clarence-Rockland.
- (33) **“Order”** means a request for taxicab service received by a taxicab broker.
- (34) **“Owner”** includes a person who alone or with others owns and/or has the ultimate control over a business and/or who directs the operation of a business under this by-law and whose name appears on the license issued by the City for such business pursuant to this by-law.
- (35) **“Person”** includes a corporation and its directors and officers, sole proprietor, and partnership and the heirs, executors, assignees and administrators or the other legal representatives of an individual and their respective successors and assignees.
- (36) **“Police Security Clearance Request or a similar Police Security Clearance”** means information containing the results of a search of the Canadian Police Information Centre.
- (37) **“Premises”** include lands, and any fence, buildings, sheds or similar structures situated thereon.
- (38) **“Provincial Offences Act”** means Provincial Offences Act, R.S.O. 1990, c. P. 33 and the Regulations enacted thereunder as amended from time to time or any Act and Regulation enacted in substitution thereof.

- (39) **“Public Vehicle”** means a taxicab and/or accessible taxicab vehicle.
- (40) **“Safety Standards Certificate”** means a safety standards certificate issued under the Highway Traffic Act.
- (41) **“Service Animal”** means an animal that is used by a person for reasons relating to his or her disability and for which the person can provide a letter from a physician or nurse confirming that the person requires the animal for reasons relating to the disability.
- (42) **“Tariff Card”** means a card showing the current tariff, issued by the Licensing Director for display in a taxicab or accessible taxicab vehicle.
- (43) **“Taxicab”** means a motor vehicle having four (4) doors, a taxicab meter and seating capacity for not less than three (3) passengers which is used for the transportation of passengers and/or goods, for hire or reward, and may include a mini-van type vehicle having less than four (4) doors, if such vehicle is approved for use as a taxicab by the Licensing Director.
- (44) **“Taxicab Driver”** means a person who is licensed or is required to be licensed to drive a taxicab or an accessible taxicab.
- (45) **“Taxicab Meter”** means a measuring device used in a taxicab to calculate the fare payable for a trip in a taxicab or an accessible taxicab vehicle.
- (46) **“Taxicab Owner Plate”** means the numbered metal plate issued by the City to be affixed to the taxicab.
- (47) **“Taxicab Stand”** means the area set aside and designated by the City of Clarence-Rockland to be used by a taxicab while it is waiting for, or picking up, goods or passengers.
- (48) **“Tint Free”** means free from any type of tinting, colored spray or other reflective material on vehicle windshield and

windows that is not standard to the vehicle when sold new or equivalent, and that substantially obscures the interior of the motor vehicle when viewed from the outside or, that reduces the visibility of the driver, passenger or passengers.

- (49) **“Trip”** means the distance and time traveled or the distance and time to be traveled, measured from the time and point at which the passenger first enters the taxicab or when the taxicab meter is first engaged, to the time and point at which the passenger finally leaves the taxicab or the taxicab meter is disengaged.
- (50) **“Trip Sheet”** means a written record of each trip on the form prescribed in this by-law.
- (51) **“Vehicle”** means a motor vehicle.
- (52) **“Year To Date”** means the figures appearing under the heading “year” in the description of the motor vehicle portion of the current Ministry of Transportation Passenger Motor Vehicle Permit for any vehicle.
- (53) **“Zoning Certificate”** means a certificate duly issued by the City approving the use for which the license application has been made on the building and/or property where the business is located or is proposed to be located.

## **PART 2 LICENSING REQUIRED**

- 2.1 Unless licensed under this by-law, no person shall:
  - (a) Own or operate a taxicab
  - (b) Own or operate an Accessible Taxicab
  - (c) Act as or hold himself/herself out to be the owner/operator of a taxicab
  - (d) Act as or hold himself/herself out to be the owner/operator of an accessible taxicab
  - (e) Own or operate a taxicab brokerage
  - (f) Act as or hold himself/herself out to be the owner/operator of a taxicab brokerage
  - (g) Drive, or act as the driver of a taxicab
  - (h) Drive, or act as the driver of an accessible taxicab.

- 2.2 A person shall carry on business only in the name in which the business is licensed.
- 2.3 For the purpose of this by-law, a business shall be deemed to be carried on within the City if any part of the business is carried on in the City, even if the business is being conducted from a location outside the City.

### **REPRESENTATION OF LICENSING**

- 2.4 No person shall hold himself/herself out to be licensed if the person is not licensed in accordance with this by-law.
- 2.5 No person shall publish or cause to be published any representation that the person is licensed under this by-law if the person is not licensed in accordance with this by-law.

### **PART 3 LICENSING OFFICE**

- 3.1 The following administrative and legislative responsibilities are delegated and assigned to the Licensing Director as follows, but not limited to:
- (a) Preparing necessary documentation and forms.
  - (b) Receiving and processing all applications for licenses and for renewals of licenses.
  - (c) Issuing licenses when an application is made in accordance with and in compliance with the provisions of this by-law.
  - (d) Maintaining records showing all applications received and licenses issued.
  - (e) Generally performing all the administrative functions and legislative functions conferred upon the Licensing Director by this by-law.

### **PART 4 APPLICATION FOR A LICENSE AND FOR RENEWAL OF A LICENSE**

- 4.1 An application for a license and an application for the renewal of a license shall be completed on the forms provided by the Licensing Office.
- 4.2 Each executed application shall be submitted to the Licensing Office by the person making the application and shall be accompanied by:



- (a) The fee in the appropriate amount as set out in Schedule 'A' attached hereto and forming part of this by-law;
  - (b) A Zoning Certificate indicating that the use for which the application has been made is approved under the Zoning by-law as an approved use of the premises;
  - (c) Proof of the Applicant's age by way of their birth certificate, passport, valid province of Ontario driver's license or valid province of Ontario health card with a photograph of the Applicant;
  - (d) If the Applicant is a corporation, a copy of the incorporating document and a copy of the last annual information filed or, if a registered partnership, a copy of the registered declaration of partnership and a copy of the business name registration;
  - (e) If the Applicant is a partnership or a corporation, a copy of the registered declaration of partnership, a copy of the business name registration and a list of all current partners, officers, directors and shareholders of the corporation together with their addresses and phone numbers.
  - (f) Every person applying for an owner's license shall file with the Licensing Director, documentation satisfactory to the Licensing Director, and demonstrating the Applicant's right to possess or occupy the premises used by the Applicant and if such Applicant is not the registered owner of the property upon which the business is located, such Applicant shall file with the Licensing Director, at the same time a copy of the lease, if any, and of any other document constituting or affecting the legal relationship between the said Applicant and the said registered owner.
- 4.3 Every Licensee shall be required to renew the said license prior to the expiry of the original license issued under this by-law.
- 4.4 Notwithstanding section 4.2(b), where an application is made for the renewal of a license and where a Zoning Certificate has been received, approving the use of the property for that same location for which the renewal application has been made, no new zoning certificate is required.
- 4.5 The Licensing Director may require the Applicant to obtain more than one (1) license under this by-law, if the nature of the

- business of the Applicant qualifies under more than one (1) licensing category under this by-law.
- 4.6 Where the Licensing Office receives an application for renewal of a license previously granted under this by-law and the appropriate fees have been paid, the Licensing Director shall prior to issuance of any such license:
- (a) Ensure all inspections, approvals and documents as may be required have been obtained;
  - (b) Conduct inquiries into all relevant matters in order to ascertain if the Applicant is entitled to obtain a renewed license under the provisions of this by-law;
  - (c) Inquire into any and all relevant changes in circumstances since the previous license was issued to the Applicant;
  - (d) Conduct any inquiries with any municipal official or employee who has carried out inspections or investigations relative to the business under application; and
  - (e) Request and receive reports from such municipal officials and employees as may be deemed necessary.
- 4.7 Notwithstanding that a license has been renewed, the Licensing Director may require the holder of a license, at any time after the renewal is issued, to file with the Licensing Director such certificates or other documentary evidence as the Licensing Director may require as evidence that such Applicant satisfies the requirements of this by-law.
- 4.8 No individual shall be licensed under this by-law unless the individual is eighteen (18) years of age or over.

## **PART 5 INSPECTION**

- 5.1 On receipt of an application for a license or for the renewal of a license or as a condition of the continuation of a license, the Licensing Director or Inspector may:
- (a) At any reasonable time, enter upon the business premises of the owner or operator to make an inspection to ensure that all the provisions of this by-law, have been complied with;
  - (b) At any reasonable time, inspect as much of any house, place or premises as is used for the carrying on, conducting, operating, maintaining or keeping of any

business in respect of which any person is required to have a license under this by-law;

- (c) At any reasonable time, inspect any vehicle, any goods, articles, books, records and other documents of or relating to any such business established under this by law; and
  - (d) Circulate the application and supporting documents to all or any other department within the City, or any other person or agency as may be deemed necessary, for their review and comment.
- 5.2 No person shall obstruct, hinder or in any way interfere with the Inspector, Licensing Director or other person inspecting, investigating or enforcing this by-law, or withhold, destroy conceal or refuse to furnish information required.

## **PART 6 ISSUANCE OF LICENSE OR RENEWAL**

- 6.1 When an application for a license or for a renewal of a license is made in accordance with the provisions of this by-law and the Applicant meets all the requirements of this by-law, the Licensing Office shall issue a license.
- 6.2 No person shall enjoy a vested right in the continuance of a license and upon the suspension or revocation, the license and/or plate(s) which are the property of the City, shall be returned.

## **PART 7 LICENSE EXPIRY DATES**

- 7.1 Notwithstanding the date issuance, every license shall expire on the 30<sup>th</sup> day of April of every year.
- 7.2 Every Licensee under the by-law shall be required to renew a license issued pursuant to this by-law prior to the expiry date:
- (a) A renewal application may be submitted within March 1<sup>st</sup> and April 30<sup>th</sup> in every year;
  - (b) A renewal application which is submitted after the expiry date will be deemed to be a late renewal and shall be subject to a late fee.
- 7.3 Every application for renewal of a license which is not made within 60 days following the expiry date shall be deemed to be a new application and shall be subject to the new application fee.

- 7.4 Any license issued under this by-law may be cancelled by the Licensing Director at any time upon the request of the Licensee.

## **PART 8 LICENSE - IMPOSED CONDITIONS**

- 8.1 The Licensing Director may impose any conditions on any license to be issued or renewed under this by-law as she or he deems necessary to ensure the safety of public or of property, or for consumer protection.
- 8.2 It shall be a condition of every license that the Licensee shall comply with the provisions of this by-law, other by-laws and all provincial and federal legislation, as applicable.
- 8.3 The Owner shall:
- (a) Ensure such compliance, as set out in section 8.2 by every individual involved in carrying out the business.
  - (b) At all times, maintain and keep clean, safe, in good condition and repair any place or premises for which a license has been issued under this by-law.
  - (c) Not cause, tolerate or permit a nuisance to arise in connection with the place or premises for which the license has been issued.
  - (d) Not cause, tolerate or permit any obstruction on any highway, sidewalk, lane or public place in front of or adjoining the place or premises for which the license was issued.
- 8.4 Notwithstanding any other provisions of this by-law, Council may impose additional fees on a Licensee, by way of a notice of additional fee, at any time during the term of the license for costs incurred by the City, attributable to the activities of the Licensee.
- 8.5 The notice of additional fee shall be sent to the Licensee by registered mail and shall provide the Licensee with sixty (60) days to pay the outstanding amount from the date of such notice.

## **PART 9 GROUNDS TO REFUSE TO ISSUE OR RENEW A LICENSE OR TO REVOKE OR SUSPEND**

- 9.1 An Applicant whose application meets all the requirements of this by-law and its schedules is entitled to a license or the renewal of a license except where:
- (a) The application is not complete or the fee payable in respect of the license or renewal has not been paid; or
  - (b) There are reasonable grounds to believe that any application or other document provided to the Licensing Office by or on behalf of the Applicant contains a false statement or provided false information; or
  - (c) Any information contained in the original application form or any other information provided to the Licensing Office, has ceased to be accurate and the Licensee has not provided up-to-date accurate information to the Licensing Director to allow the Licensing Director to conclude that the license should remain effective; or
  - (d) Any additional fee imposed on a license remains unpaid after the due date indicated in the notice of additional fee sent to the Licensee; or
  - (e) The Applicant has failed to pay the fine or fines imposed by a court as a sentence arising from convictions for breach of a by-law enacted by the City or has failed to pay the fines for convictions under the Provincial Offences Act which are due and unpaid or where a prohibition or other Court Order made upon conviction has not been complied with; or
  - (f) There are reasonable grounds to believe that the Applicant does not meet all the requirements of this by-law or any other by-law, or that the building, premises or place or part thereof in which the business is carried on or intended to be carried on does not comply with the provisions of this by-law, or with any other law including provincial or federal law, or by-law, including any applicable zoning, building, and fire department requirements including fire code advisories issued and at time of application; or
  - (g) The Licensee has contravened any provision or provisions of this by-law within any twelve (12) month period; or
  - (h) There are reasonable grounds to believe that the building, premises or place or part thereof in which the business is carried on or intended to be carried on is dangerous or unsafe; or
  - (i) There are reasonable grounds to believe that the equipment, vehicles, and other personal property used or kept for hire in connection with the carrying on of or engaging in the business is dangerous or unsafe; or

- (j) The Applicant or Licensee has failed to comply with any condition or direction of the Licensing Director or Inspector or failed to permit any investigation by the Licensing Director or Inspector; or
- (k) Adverse comment or comments have been received by the Licensing Director from any City department or any of the agencies to which the application, renewal or request was circulated; or
- (l) The Applicant fails or refuses to comply with any requirement set out in the by-law to obtain or maintain or renew a license issued under this by-law; or
- (m) The past or present conduct of the Applicant, or of any partner, in the case of an Applicant which is a partnership, or of any director or officer, employees or agents of the corporation, if the Applicant is a corporation, affords reasonable grounds for the belief that the Applicant will not carry on the activity for which he or she is to be licensed or to continue to be licensed, in accordance with this by-law; or
- (n) The Applicant or Licensee has been convicted of an offence, for which a pardon has not been granted, pursuant to any one or more of Parts V (Sexual Offences), VIII (Offences Against Persons) or IX (Offences Against Property) of the Criminal Code of Canada, R.S.C. 1985 c. C-46, as amended or any other criminal convictions in the preceding five (5) years; or
- (o) The Applicant or Licensee has been convicted of an indictable or summary offence under any Statute of Canada, including but not limited to the Criminal Code of Canada, the Narcotic Control Act, the Food and Drug Act, and the Controlled Drug and Substances Act during the preceding five (5) years; or
- (p) The Licensing Director becomes aware of any fact or facts, which, if known at the time of the application for the license, may have resulted in the Licensing Director refusing or revoking the license; or
- (q) The issuance of the license or renewal of the license would be contrary to the public interest.

**PART 10 POWER TO REFUSE TO ISSUE OR RENEW A LICENSE OR REVOKE OR SUSPEND A LICENSE**

- 10.1 The Licensing Director may refuse to issue a license, refuse to renew a license or may revoke or suspend a license or impose conditions on a license.
- 10.2 When the Licensing Director refuses to either issue or to renew a license, or cancels, revokes or suspends a license, or imposes terms and conditions, written notice shall be given to the Applicant or Licensee by the Licensing Director, advising the Applicant or Licensee of the decision.
- 10.3 The written notice of decision to be given under section 10.2, shall:
- (a) Set out the grounds for the decision;
  - (b) Give reasonable particulars of the grounds;
  - (c) Be signed by the Licensing Director; and
  - (d) State that the Applicant or Licensee is entitled to a hearing before the Licensing Committee if the Applicant or Licensee delivers to the Clerk or to the Licensing Director, within seven (7) days after the notice is served, a notice in writing requesting a hearing before the Licensing Committee accompanied by the appeal fee as set out in the current fee by-law.
- 10.4 Where no appeal is registered within the required time period, the decision of the Licensing Director is final.
- 10.5 The City Clerk or the Licensing Director, upon receipt of a written request from the Applicant or Licensee within the time limit specified under section 10.3 (d), shall schedule a hearing before the Licensing Committee and send written notice at least 20 days before the date of the hearing to the parties, which notice may be personally delivered, sent via facsimile, by email or sent by regular or registered mail, to the address specified on the application unless the request for a hearing specifies a different address.

## **PART 11 ESTABLISHMENT OF THE LICENSING COMMITTEE**

### **COMPOSITION OF COMMITTEE**

- 11.1 The Licensing Committee shall be composed of three (3) members appointed by City Council.
- 11.2 A majority of the three (3) members constitutes a quorum.

### **COMMITTEE COORDINATOR**

- 11.3 The Committee Coordinator of the License Committee shall be the person so designated by the Director of Protective Services.

### **MEETINGS**

- 11.4 The meetings of the License Committee shall be summoned at such a date and time as requested by the Clerk or the Licensing Director or at the call of the Chair of the License Committee.

### **POWERS OF THE COMMITTEE**

- 11.5 The License Committee is authorized to administer the provisions of this by-law.
- 11.6 The License Committee is authorized to make the final decision in respect of the revocation, suspension or reinstatement of any license issued or the imposition of conditions on any licensee.
- 11.7 The License Committee, after a hearing, may revoke any or each of the licenses held by a licensee for cause and without limiting the generality of the foregoing for:
- (a) A breach of the law,
  - (b) Anything which may be in any way adverse to the public interest,
  - (c) The belief that the person will not carry on or engage in the business in accordance with the law or with honesty and integrity,
  - (d) Any other matter which the License Committee is authorized by law to consider, or
  - (e) Any violation of the provisions of this by-law.
- 11.8 The License Committee may suspend a license for cause for any period that is less than the unexpired part of the period for which it was issued in lieu of revocation as provided in subsection 11.7.
- 11.9 The License Committee may impose conditions as a requirement of obtaining, continuing to hold or renewing the license including special conditions.

### **REPORT FOR REVIEW OF STATUS OF LICENSEE**



- 11.10 The Licensing Director may report to the License Committee any breaches by the licensee of this by-law with a request to consider the status of the license.

### **THE HEARING BEFORE THE LICENSING COMMITTEE**

- 11.11 The License Committee shall hold the review hearing at the time, place and date set out in the notice referred to in Section 10.5.
- 11.12 The applicant or licensee may be represented at the review hearing by counsel, and the applicant or licensee or the counsel shall have the right to adduce evidence, submit argument in support of the application for a license or the status quo of the license and cross-examine witnesses adverse in interest.
- 11.13 The City shall be represented at the review hearing by either the Licensing Director or legal counsel, who is entitled to adduce evidence and submit arguments in reply to evidence and argument on behalf of the applicant or licensee.
- 11.14 At the review hearing, the onus shall be upon the applicant or licensee to show cause why,
- (a) The license applied for should be granted,
  - (b) The license should not be suspended or revoked; or
  - (c) Conditions should not be imposed on the license.
- 11.15 All review hearings shall be public hearings unless the applicant or licensee requests that the hearing be held in camera and the License Committee may approve the request by a simple majority in accordance with the Statutory Powers Procedure Act, R.S.O. 1990, c. S.22.
- 11.16 When the Applicant or Licensee who has been given written notice of the hearing does not attend at the appointed time and place, the Licensing Committee may proceed with the hearing in his/her absence and the Applicant or Licensee shall not be entitled to any further notice of the proceedings.
- 11.17 At the conclusion of a hearing, the Licensing Committee shall, as soon as practicable, submit a written report on the hearing to Council and the report shall:
- (a) Summarize the evidence and the arguments presented by the parties to the hearing;

- (b) Set out the findings of facts and the recommendations made by the Licensing Committee; and
- (c) Set out the reasons for the recommendations.

### **COUNCIL AFTER THE HEARING**

- 11.18 Council may uphold or vary the recommendation of the Licensing Committee or do any act or make any decision that it might have done had it conducted the hearing itself and the Applicant or Licensee shall not be entitled to a further hearing on the matter before Council and the decision of Council shall be final.
- 11.19 The License Director shall notify the applicant in writing of the final decision, within seven (7) business days of the date of the final decision of Council.

### **PART 12 RETURN OF THE LICENSE AFTER REVOCATION OR SUSPENSION**

- 12.1 When a license has been revoked, deemed unrenovable, cancelled or suspended, the holder of the license shall return the license to the Licensing Office within twenty-four (24) hours of service of the written notice of the decision and, the Licensing Director may enter upon the business premises of the Licensee for the purpose of receiving, taking, or removing the said license.
- 12.2 When a person has had his/her license revoked or suspended under this by-law, that person shall not refuse to return the license, or in any way obstruct or prevent the Licensing Director from obtaining the license in accordance with section 12.1.

### **PART 13 ORDER TO COMPLY**

- 13.1 Where a Licensee contravenes any provision of this by-law, or its parts, the Inspector shall:
- (a) Serve a written notice on the Licensee, setting out reasonable particulars as to identify the contravention, the location of the premises and directing compliance and the date by which compliance must be achieved; or
  - (b) Direct in a written order setting out reasonable particulars as to identify the contravention and the location of the premises and directing that a thing or matter is required to

be done and the date by which the thing or matter must be done and in default of such matter or thing being done, the matter or thing will be done at the Licensee's expense by the City, and the City will recover the expense by action or in like manner as municipal taxes.

#### **PART 14 BUSINESSES REQUIRING A LICENSE**

14.1 A license is required for the following:

- (a) Taxicab
- (b) Taxicab Driver
- (c) Taxicab Plate Owner
- (d) Accessible Plate Owner
- (e) Taxicab Broker

#### **PART 15 LICENSE NOT TRANSFERABLE**

15.1 A license is valid only in respect of the individual, or person and the premises named in the license. No license may be sold, transferred, encumbered, leased or loaned or in other way assigned or dealt with, unless otherwise permitted in this by-law.

#### **PART 16 NOTIFICATION OF CHANGE OF INFORMATION**

16.1 A Licensee shall carry on business in the City under the name which is set out on the license and shall not carry on business under other name.

16.2 When a Licensee changes his/her name, address, affiliated Broker, employer or any other information relating to the license, that person shall notify the Licensing Office within two (2) business days of the change of address or any other information relating to the license and shall return the license immediately to the Licensing Office for amendment and pay the license fee as outlined in the current fee by-law.

16.3 When there is a change of ownership or location for a business, the Licensee is required to complete an application for a new license including submission of all documentation required for a new license as outlined in this by-law and pay the license fee as outlined in the current fee by-law.

16.4 When the Licensee is a Corporation and there is any change in the following information given on the application namely; the

names and addresses of officers and directors, the location of the corporate head office, change of ownership of shares, the Licensee shall report the change to the Licensing Office within seven (7) days of the change, and if necessary, the license shall be returned immediately to the Licensing Office for amendment.

16.5 A Licensee shall not alter, erase or modify or permit such alteration, erasure or modifications of their license or part thereof unless approved by the Licensing Director.

16.6 Requests for change of information shall be accompanied by the appropriate fee as set out in the current fee by-law.

## **PART 17 DISPLAY OF LICENSE**

17.1 Every owner shall prominently display their licenses at the licensed premises at all times and shall produce the licenses upon request by the Licensing Director or an Inspector.

## **PART 18 NOTICE**

18.1 Any notice required by this by-law to be given to the Applicant or Licensee may be given, unless otherwise provided in this by-law:

- (a) By mailing a copy of the notice by prepaid ordinary mail post addressed to the address of the Applicant or Licensee, as the case may be, listed on the most recent application for a license or,
- (b) By delivering a copy of the notice personally to the Applicant or Licensee; or
- (c) By leaving a copy of the notice at the address of the Applicant or the Licensee as listed on the most recent application for a license; or
- (d) By leaving a copy of the notice at the business address of the Applicant or Licensee.

18.2 Notice of renewal provided through the mail is a discretionary service and not a requirement under this by-law.

18.3 It is the responsibility of the Applicant or Licensee to renew within 60 days prior to the expiry date outlined on the business license.

## **PART 19 TAXICAB DRIVERS**

## LICENSING PREREQUISITES – NEW TAXICAB DRIVERS

- 19.1 Every Applicant for a new taxicab driver's license shall submit to the Licensing Director:
- (a) Proof of either,
    - (i) Canadian Citizenship,
    - (ii) Permanent Resident/Landed Immigrant Status, or
    - (iii) A valid work permit to work as a driver issued by the Government of Canada
  - (b) A certificate prepared by a Physician dated within thirty (30) days from the date of the application, which states that the applicant is fit and able to operate a motor vehicle.
  - (c) A copy of a current and valid class "G" driver' license issued by the province of Ontario, which is in good standing according to the records of the Ministry of Transportation.
  - (d) A driver's abstract from the Ministry of Transportation dated within the last thirty (30) days from the date of application, and indicating a minimum of two (2) years class "G" driving experience prior to application date.
  - (e) A minimum of two (2) current passport style photographs.
  - (f) Proof of employment with a licensed taxicab business.
  - (g) A copy of a police security clearance report or a similar police security clearance from a local police service as approved by the Licensing Director dated within the last thirty (30) days from the date of application.
  - (h) A valid certificate of completion of an Accessible Customer Service Program as required under the Ontarians with Disabilities Act.
  - (i) Proof of attendance and participation in an orientation session administered by the City of Clarence- Rockland.

## LICENSING PREREQUISITES – RENEWAL OF TAXICAB DRIVERS

- 19.2 Every Applicant for a renewal of a taxicab driver's license shall submit to the Licensing Director annually:
- (a) A copy of a driver's abstract from the Ministry of Transportation dated within the last thirty (30) days from the date of renewal.

- (b) A copy of an Ontario provincial police security clearance report or a similar police security clearance from a police service as approved by the Licensing Director dated within the last thirty (30) days from the date of renewal.
  - (c) A copy of a current and valid Class "G" driver's license issued by the province of Ontario, which is in good standing according to the records of the Ministry of Transportation.
- 19.3 The Licensing Director may, at any time if, he or she believes it may be in the public's best interest, require a driver to provide a certificate prepared by a duly qualified medical practitioner attesting as to whether or not the driver is fit and able to operate a taxicab.

### **ONTARIO DRIVER'S LICENSE SUSPENDED & DEMERIT POINTS**

- 19.4 When a licensed taxicab driver's driving record shows six (6) demerit points, the driver shall notify the Licensing Director immediately, attend an interview with the Licensing Director, and produce a further driving record within six (6) months of the interview.
- 19.5 When a licensed taxicab driver's driving record shows eight (8) demerit points, the driver shall be required to complete a defensive driver's course approved by the Licensing Director and submit proof of completion.
- 19.6 When a licensed taxicab driver's driving record shows ten (10) demerit points, the taxicab driver's license shall be suspended and the driver shall immediately return the license issued under this by-law.
- 19.7 When a licensed taxicab driver's license has been suspended, the driver may not apply for re-issuance of a taxicab driver's license under this by-law until his/her driving record shows less than six (6) demerit points.

### **NOTIFICATION REQUIREMENTS**

- 19.8 When a licensed taxicab driver has had his/her driver's license cancelled, suspended or revoked, or where the license has expired, the license issued under this by-law shall be deemed to be suspended as of the date of cancellation, suspension or

revocation of the driver's license and the driver shall immediately return to the Licensing Director, the license issued under this by-law.

- 19.9 All Licensees are required to notify the City within twenty-four (24) hours of convictions under the Criminal Code of Canada, the Narcotic Control Act, the Food and Drug Act, the Controlled Drug and Substances Act, or the Highway Traffic Act.

### **DRIVER TRAINING FOR EXISTING TAXICAB DRIVERS**

- 19.10 Applicants duly licensed as taxicab drivers shall be required every four (4) years or sooner, as may be determined by the Licensing Director, to participate in a taxicab refresher orientation session administered by the City of Clarence-Rockland.
- 19.11 The Licensing Director may require a driver at any time to complete the refresher orientation session because of complaints received against the driver, relevant convictions registered on the driver's provincial driving record or if the Licensing Director is of the opinion that it would be in the public's best interest to require the driver to complete such refresher session.

### **TAXICAB DRIVER RESPONSIBILITIES**

- 19.12 Every licensed driver shall:
- (a) Each day, before commencing the operation of the taxicab, examine the vehicle for mechanical defects, interior or exterior damage, as well as spare tire and wheel and shall report forthwith any defects found, to the owner of the vehicle.
  - (b) Each day, upon completion of the operation of the taxicab, return the vehicle to the taxicab owner and report all defects and all accidents to the owner.
  - (c) Carry the driver's license issued under this by-law and his/her Ontario driver's license with him/her at all times when operating the vehicle.
  - (d) Have available at all times and produce on request of the Licensing Director, Inspector or passenger, a current taxicab driver's identification card with photograph, approved by the Licensing Director.

- (e) Keep a legible daily trip sheet showing:
  - (i) The name of the taxicab driver, the date and the taxicab owner's plate number issued under this by-law.
  - (ii) The odometer reading showing on the meter at:
    - a. The commencement of each shift;
    - b. The conclusion of each shift;
  - (iii) The time, specific location with address if possible, and destination of every trip made;
  - (iv) The specific amount of each fare collected for each trip;
  - (v) Start and end times of each shift for driver.
- (f) Deposit the trip sheet with the plate holder of the vehicle or broker licensed under this by-law at the conclusion of each shift.
- (g) Be civil and behave courteously, refraining from using profanity and offer to assist any passenger when it is evident that the passenger is a person with a disability, elderly or in need of assistance.
- (h) Be well-groomed, neat and clean in personal appearance, and dressed in pants (no jeans or sweat pants) or skirt, shirt or blouse with a collar and shoes, all free from obvious wear or damage.
- (i) Give a passenger a receipt showing the taxicab driver's name and license number and an identifying number for the vehicle, when requested, or whenever there is a dispute over the fare.
- (j) Except when the driver has made a previous order or engagement, serve the first person requiring the service of the driver's vehicle at any place within the City, at any time by day or night, except when the person:
  - (i) Is intoxicated or disorderly; or,
  - (ii) Refuses to give his/her destination; or,
  - (iii) Is in possession of an animal other than a service animal; or,
  - (iv) Is eating or drinking any food or beverage; or,
  - (v) Has not paid a previous fare or cancellation fee; or,
  - (vi) Is, in the opinion of the driver, unable or unwilling to pay the fare and has been unable or unwilling to satisfy the driver that he has the funds to pay the fare; or,
  - (vii) Is a grossly unclean person; or,



- (viii) Is a person under the age of twelve (12) years who is not accompanied by an adult; or,
  - (ix) Refuses to wear a seat belt and either fails to produce a medical certificate exempting him/her from wearing a seat belt assembly, or fails to satisfy the driver that his/her weight is under eighteen (18) kilograms (40lbs); or,
  - (x) Is intending to smoke in the vehicle.
- (k) Punctually keep all his/her appointments, and shall not make any appointment if a previous engagement would prevent him/her from fulfilling it.
  - (l) Take due care of all property delivered or entrusted to him/her for conveyance or safekeeping, and immediately on the termination of any hiring engagement, shall examine the interior of his/her vehicle for any property lost or left therein, and all property or money left in his/her vehicle shall be forthwith delivered to the person owning the property or money and if the taxicab owner of the property or money cannot at once be found, the taxicab driver shall deliver the property or money to the nearest police station, with all information in his/her possession regarding the property or money.
  - (m) When a passenger enters the vehicle and gives the taxicab driver the desired destination, take the shortest possible route to the destination desired, unless the passenger designates otherwise.
  - (n) When a dispute arises with a passenger about the fare, refer the dispute to the taxicab owner or broker for resolution.
  - (o) Turn off any radio, tape player or any other sound producing mechanical device in his/her taxicab and turn down the volume on the two-way radio upon being requested to do so by any passenger, and having done so, shall leave such devices in the off or turned down position until termination of the trip with the passenger.
  - (p) Transport all passengers who are accompanied by service animals or an animal in a portable kennel or cage.
  - (q) Engage the taxicab meter at the commencement of the trip when the passenger enters the cab and keep it engaged throughout the trip except where a flat rate is applicable.
  - (r) Be allowed to engage the taxicab meter before the passenger enters the vehicle only after the taxicab driver

has notified the passenger of his/her arrival and has waited a reasonable time after the due time of the order.

- (s) At the conclusion of the trip, place the taxicab meter in the time off status and after collecting the fare, place it in vacant status.
- (t) Ensure that inside the taxicab and accessible taxicab vehicle, the following is visible to any passenger:
  - (i) The taxicab drivers photo license;
  - (ii) The tariff card;
  - (iii) A small self-adhesive sign with the words "If the meter is not on for rides within the City of Clarence-Rockland , the fare is free";
- (u) Not smoke any cigar, cigarette and tobacco and any other substance in the licensed vehicle.
- (v) Not use a cell phone while the vehicle is in motion and/or a passenger is in the vehicle.

#### **DUTIES OF ACCESSIBLE TAXICAB DRIVERS**

19.13 Notwithstanding section 19.12 (j), every licensed driver of an accessible taxicab shall serve the first person unable to board regular vehicles due to a physical disability requesting the service of his/her vehicle at any place within the City, at any time of day or night, except where the provisions of section 19.12 (j) of this by-law apply.

19.14 Every licensed driver of an accessible taxicab shall:

- (a) Offer such assistance as required to facilitate the entry or exit of a physically disabled person into or out of an accessible taxicab.
- (b) Where a wheelchair is being used by a passenger, ensure that the wheelchair is properly secured in the area so provided.
- (c) Ensure that the seatbelt is properly secured.

#### **TAXICAB STANDS**

19.15 No vehicle, other than a taxicab licensed under this by-law, waiting for hire or engagement, shall be parked at any stand, marked as a taxicab stand by authorized signs.

- 19.16 Every taxicab driver shall only enter a taxicab stand by taking his/her position at the end of any line formed by the taxicabs already at the stand.
- 19.17 Every taxicab driver shall, while waiting at a taxicab stand or at any other public place:
- (a) Not obstruct or interfere in any way with the normal use of the taxicab or public place, or interfere with the surrounding traffic patterns; and
  - (b) Not make any loud noise or disturbance; and
  - (c) Be sufficiently close to his/her taxicab to have it under observation at all times; and
  - (d) Not wash the taxicab; and
  - (e) Not make repairs to his/her taxicab, unless the repairs are immediately necessary.
  - (f) Not pick up any passenger within sixty (60) meters of a taxicab stand when there is one (1) or more taxicab at the stand:
    - (i) Unless an arrangement has been previously made with the passenger to pick them up a certain location; or
    - (ii) Unless the passenger exhibits a preference for that taxicab, and the chosen taxicab driver notifies the driver of the first taxicab on the taxicab stand.

### **TAXICAB DRIVER PROHIBITIONS**

- 19.18 No licensed driver shall:
- (a) Carry a greater number of passengers than is set out in the manufacturer's rating of seating capacity for such vehicle and a seat belt is available for each passenger.
  - (b) Drive with luggage or any object placed in, hung on or attached to the vehicle in such a manner as will obstruct the taxicab driver's view of the highway.
  - (c) Take, consume or have in his/her possession any alcohol, drugs prohibited by law, prescription or non-prescription drugs or intoxicant's which impair the taxicab drivers ability to operate a vehicle.
  - (d) Use any tariff card, other than that obtained from the Licensing Director, or remove, exchange, lend or otherwise dispose of the tariff card.

- (e) Take on any additional passengers after the vehicle has departed with one (1) or more passengers from any one starting point, except under the following circumstances:
  - (i) When done at the request of a passenger already in the vehicle.
  - (ii) In an emergency situation.
- (f) Drive a taxicab which does not have an owner's plate affixed thereto.
- (g) Drive a taxicab whose owner is not a licensed taxicab owner.
- (h) Permit a passenger to stand in a vehicle while the vehicle is in motion.
- (i) Be required to accept any order when the expenditure of money by the licensed taxicab driver is required on behalf of the passenger.
- (j) Recommend hotels, restaurants or other like facilities unless requested to do so by the passengers.
- (k) Be required to provide change for any note larger than fifty dollars (\$50) unless the fare is at least one-half (1/2) of the value of the said note.
- (l) Operate a taxicab when the meter has not been adjusted in accordance with the existing current rates set out in this by-law, or when the operation has not been approved by the Licensing Director.
- (m) Operate a taxicab when the taxicab meter does not operate properly.
- (n) Operate a taxicab without an owner's plate, side numbers and roof light, provided in accordance with the provisions of this by-law.
- (o) Contravene or permit the contravention of the Smoke Free Ontario Act.
- (p) Operate a taxicab, unless such vehicle:
  - (i) Is equipped with a spare tire and jack, ready for use for that vehicle.
  - (ii) Meets the standards required for the issue of an acceptance under an Ontario Ministry of Transportation and Communication Vehicle Inspection report, or meets the standards for the issue of a Safety Standard Certificate of mechanical fitness.
  - (iii) Is clean, dry and in good repair as to its interior (as defined in section 20.18 (a)).

- (iv) Is clean and in good repair as to its exterior, free from exterior body damage (as defined in section 20.18 (b)).
- (q) Induce any person to engage his/her vehicle by any misleading or deceiving statement or representation to that person about the location or distance of any destination named by that person.
- (r) Recover or receive any fare or charge from any passengers or persons who had demanded his/her services, which is greater or less than the fare or charge authorized by this by-law except for a tip, gratuity, credit card, service charge, debit card or toll highway.
- (s) Recover or receive any fare or charge from any person from whom he has refused to show the tariff card.
- (t) Make any charge for time lost through defects or inefficiency of the vehicle or the incompetence of the taxicab driver.
- (u) Make any charge for the time elapsed due to early arrival of the vehicle in response to a call for the vehicle to arrive at a fixed time.
- (v) Enter into or become a party to an exclusive concession agreement.
- (w) Agree to pay, accept a fee or consideration or do any other act or thing pursuant to an exclusive concession agreement.
- (x) Charge a tariff which is not in accordance with the appropriate tariff as set out in this by-law.
- (y) Use or be permitted to use a two-way radio or monitoring device in the taxicab which enables transmission and/or receive any frequency of another licensed taxicab owner or taxicab broker licensed under this by-law, with whom the driver is not affiliated.
- (z) Be actively affiliated with more than one (1) licensed taxicab broker at any time.

## **PART 20 TAXICAB OWNERS**

### **LICENSING PREREQUISITES – TAXICAB OWNERS**

- 20.1 Every Applicant for a taxicab owner's license shall:
- (a) Submit to the Licensing Director;

- (i) A copy of a current motor vehicle permit which is in good standing and was issued in the Applicant's name by the province of Ontario for the motor vehicle of which they are the owner.
  - (ii) A copy of a current Ontario Standard Automobile Insurance policy for the vehicle for which he/she is the owner. The policy shall be endorsed to provide that the Licensing Director be given at least ten (10) days' notice in writing prior to any cancellation, expiration or change in the amount of the policy. The policy should insure, in respect to any one accident, an amount of at least two million dollars (\$2,000,000) exclusive of interest and cost.
  - (iii) A copy of a taxicab driver's license issued under this by-law.
- (b) Meet the requirements of section 20.17 of this by-law relating to the vehicle.
  - (c) Comply with all the provisions of this by-law.
  - (d) Provide, on his/her own or in conjunction with a licensed taxicab broker, a dispatch service, for the dispatching of all licensed taxicab and accessible taxicabs on a twenty-four (24) hours a day, seven (7) days a week basis, which offers citywide coverage.
  - (e) If the Applicant for a taxicab owner's license is a corporation, the person holding the shares carrying at least fifty-one per-cent (51%) of the voting rights of the corporation shall be a driver licensed under this by-law. If no one person holds at least fifty-one per-cent (51%) of the voting rights of the corporation, then the corporation shall designate one (1) person to be the licensed driver.

20.2 Every Licensed taxicab owner shall:

- (a) Keep, at all times, in the vehicle of which he/she is the taxicab owner, the original, or a photo copy of the original, of each of the following documents:
  - (i) A current motor vehicle permit which is in good standing and was issued in the Applicant's name by the province of Ontario.
  - (ii) The current owner's license issued under this by-law.
  - (iii) The certificate of liability insurance for the vehicle, in accordance with the by-law.

- (b) Affix the taxicab owner's plate to the left rear trunk, or at a location and in a manner approved by the Licensing Director.
  - (c) Employ or use only the services of taxicab drivers licensed under this by-law.
  - (d) Repair any mechanical defect in the vehicle by a licensed mechanic, reported to him/her by a licensed taxicab driver.
- 20.3 Retain copies of the daily trip sheet submitted by the licensed taxicab driver of the vehicle for at least six (6) months and make them available for inspection at the request of the Licensing Director.
- 20.4 Have in or on the vehicle: the taxicab owner's plate number for that taxicab in letters of at least fifteen (15) cm affixed on both front fenders, on top rear of the fender, or at a location and in a manner approved by the Licensing Director.
- 20.5 Ensure that the current tariff card is prominently displayed in the taxicab at all times so that it is readable under daytime and night time conditions;
- 20.6 Ensure that the taxicab is equipped with an approved taxicab meter which is:
- (a) attached to the motor vehicle in such a position that the fare computed is clearly visible to the passengers in the front and rear seats of the taxicab;
  - (b) sealed with a seal approved, provided and installed by the municipality;
  - (c) adjusted in accordance with the tariff prescribed in Section 22.1;
  - (d) tested for compliance with the tariff prescribed in Section 22.1 by a License Inspector, by running the taxicab in which it is attached over a measured track or distance before being sealed;
  - (e) clearly illuminated so as to be visible to passengers in the taxicab between dusk and dawn;
  - (f) kept in good working condition at all times;
  - (g) used only when the seal is intact;
  - (h) tested and sealed before being put into service if the taxicab meter has been replaced, repaired, altered, adjusted or broken.

- 20.7 An electrically illuminated roof sign which is securely attached to the top of the taxicab in a manner approved by the Licensing Director and wired to the taxicab meter and working in conjunction with the taxicab meter so that it is not illuminated when the meter is engaged and is illuminated when the headlights are on and the meter is in the vacant status.
- 20.8 Make the vehicle(s) available for service on a twenty-four (24) hours a day, seven (7) days a week basis for taxicab services within the City of Clarence-Rockland.
- 20.9 Ensure that every licensed vehicle is repaired and maintained by a licensed mechanic.
- 20.10 Provide taxicab vehicles powered only with alternative fuel, with the exception of accessible taxicab vehicles.
- 20.11 Ensure vehicles comply with requirements of section 20.17.

**VEHICLE OWNER PROHIBITIONS:**

- 20.12 No licensed taxicab owner shall:
- (a) Except when affiliated with a taxicab broker, permit a vehicle not owned by him/her, to be operated under the authority of his/her owner's plate.
  - (b) Permit a vehicle of which he/she is a taxicab owner, to be operated with mechanical defects of which he/she is aware.
  - (c) Operate a vehicle or permit his/her vehicle to be operated under this by-law, without the taxicab owner's plate or sticker for that taxicab attached thereto.
  - (d) Operate a vehicle or permit his/her vehicle to be operated which is not registered under this by-law.
  - (e) On any vehicle licensed under this by-law, display any taxicab owner's plate, decal or sticker, issued by the licensing authority of any other municipality.
  - (f) Operate a vehicle that is not clean and in good repair as to its exterior, free from exterior body damage.
  - (g) Put any name, address or telephone number or identification other than that of himself/herself or the taxicab broker with whom he/she is affiliated, on his/her taxicab roof sign.



- (h) Use or permit to be used on his/her taxicab, any emblem, decal, roof-sign or other markings which are the same shape and/or colour or similar to any distinctive emblem, decal, roof-sign or other markings being used by any other taxicab owner or taxicab broker with whom he/she is not affiliated.
- (i) Operate or permit his taxicab to be operated in affiliation with a taxicab broker who is not licensed under this by-law.
- (j) Display or permit the display of any sign, emblem, decal, ornament or advertisement, on or in his/her taxicab except in a form approved by the Licensing Director.
- (k) Operate or permit his/her taxicab to be operated, unless the taxicab meter is an approved type, and has been tested and approved by the Licensing Director.
- (l) Operate or permit his/her taxicab to be operated for the purpose of transporting children to or from schools, except in compliance with the following provisions:
  - (i) Unless such vehicle is licensed as a taxicab by the municipality;
  - (ii) Each passenger shall be required to have their own seat belt; and
  - (iii) The use of child safety seat shall be used in accordance with the Highway Traffic Act, R.S.O. 1990, c. H.8.

## **INSURANCE**

- 20.13 Prior to the issuance of a taxicab owner's license, each taxicab owner shall file, with the license Inspector, proof of insurance in respect of each vehicle owned or leased by the taxicab owner in accordance with the following minimum requirements:
- (a) endorsed to provide for a taxicab, coverage for public death, bodily injuries and property damage for damage occasioned by any accident arising out of the operation of the vehicle; and
  - (b) endorsed to provide no-fault benefits set out in the No-Fault Benefits Schedule under the Insurance Act of Ontario.
- 20.14 When a licensed owner ceases to have a current and valid Ontario standard automobile insurance policy in good standing and properly endorsed in accordance with the provisions of

section 20.1 (a)(ii) of this by-law, the licence shall be deemed to be suspended and the license may be reinstated when written proof of insurance in accordance with the provisions of section 20.13 is delivered to the Licensing Director.

20.15 When the licensed taxicab owner has his/her license suspended under section 20.13, he/she shall forthwith remove the taxicab owner's plate and return the taxicab owner's plate and the license to the Licensing Director.

20.16 All insurance renewal policies or certificates of insurance shall be filed with the Licensing Office ten (10) days prior to the expiry date of the current insurance policy.

### **VEHICLE STANDARDS**

20.17 An Applicant for a taxicab owner and an accessible taxicab owner's license under this by-law shall, before using the vehicle in accordance with this by-law:

- (a) Attend at the Licensing Office and produce a copy of the current passenger motor vehicle permit in good standing, issued by the Province of Ontario, in the Applicant's name, a copy of the current Ontario Standard Automobile Insurance Policy to show the taxicab owner's license.
- (b) Allow the vehicle to be inspected by the Licensing Director.
- (c) Produce and file with the Licensing Director, either:
  - (i) An Ontario Ministry of Transportation Vehicle Inspection Report, showing that the vehicle has been accepted, within the previous thirty (30) days; or
  - (ii) A Safety Standard Certificate, issued under the Highway Traffic Act within thirty (30) days.
- (d) File with the Licensing Director, all documents relating to the vehicle including documentation relating to ownership, or vehicle operation.
- (e) Provide all vehicles with same distinctive color schemes as approved by the Licensing Director and such vehicles shall not be similar in appearance to emergency service vehicles.
- (f) Ensure that the vehicle to be registered has:
  - (i) A roof light.
  - (ii) A taxicab meter.

- (iii) All identifying decals or markings.
  - (iv) Fender numbers.
  - (v) Tint free windows.
  - (vi) All other items, which make the vehicle appear to the public to be a taxicab.
- (g) In addition to the requirements of a taxicab owner, an accessible taxicab owner shall:
- (i) Ensure the motor vehicle is approved as an accessible motor vehicle as per Highway Traffic Act, R.S.O. 1990, c. H.8. and provide written proof of same to the license Inspector; and
  - (ii) Affix to the owner's plate displaying the international symbol of disabled persons on the rear of the motor vehicle.

## **INTERIOR AND EXTERIOR CONDITION OF TAXICAB VEHICLES**

20.18 Every taxicab or accessible taxicab vehicle owner and taxicab driver shall:

- (a) Maintain the interior and exterior of the taxicab and accessible taxicab vehicle in a clean and tidy condition, including but not limited to, maintaining the interior:
- (i) Free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on to the person, clothing or possessions of a passenger;
  - (ii) Free of all waste paper, cans, garbage or any other item not intrinsic to the operation of the motor vehicle;
  - (iii) Free of noxious substances;
  - (iv) Free of excess wear including tears and cigarette burns in the upholstery;
  - (v) In a dry condition;
  - (vi) In good repair;
  - (vii) With working seat belts;
  - (viii) With side windows designed to open and close;
  - (ix) With every seat securely mounted maintaining its position and adjustment;
  - (x) With a working dome light;
  - (xi) With operable air-conditioning and heating;
  - (xii) With side windows which are intended to open in good working order.

- (b) And maintaining the exterior:
- (i) Free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on the person, clothing or possessions of a passenger, except water or snow;
  - (ii) In good repair;
  - (iii) Free from exterior body damage;
  - (iv) With no missing or removed fender, grill or molding;
  - (v) With securely closing doors and trunk lid;
  - (vi) With all handles and catches in good repair;
  - (vii) Paint or finish; and
  - (viii) With four (4) matching hubcaps.

#### **TAXICAB VEHICLE AGE LIMITATION:**

- 20.19 No licensed taxicab or accessible taxicab shall replace a motor vehicle used as a taxicab or accessible taxicab with a replacement motor vehicle that is more than nine (9) years old.
- 20.20 Despite section 20.19, no licensed taxicab or accessible taxicab shall replace the motor vehicle used as a taxicab with a replacement motor vehicle that is a natural gas powered vehicle.
- 20.21 Vehicles more than nine (9) years old may be used as a taxicab or as an accessible taxicab provided that:
- (a) the Licensing Director, after inspecting the vehicle, is satisfied that the vehicle's interior is neat, clean, dry and in good repair; and, on its exterior, clean and in good repair, free from exterior body damage and has a well maintained paint finish;
  - (b) the vehicle has been submitted for a safety inspection by a qualified and licensed automobile mechanic and a valid mechanical fitness certificate as prescribed by the Highway Traffic Act of Ontario, has been submitted to the Licensing Director; and
  - (c) the prescribed fee under the current fee by-law for extension of the vehicle model year has been paid to the Licensing Director.

20.22 For the purposes of calculating the age of the vehicle in this section, the current year is not counted.

### **SAFETY FEATURES**

20.23 (RESERVED)

### **DISPOSAL AND VEHICLE REPLACEMENT**

20.24 A taxicab owner licensed under this by-law who disposes of his/her vehicle or otherwise ceases to use his/her vehicle for the purposes permitted under this by-law and acquires another vehicle for the purposes permitted under this by-law, before using the new vehicle acquired as a taxicab he/she shall:

- (a) Attend at the Licensing Office and produce a copy of the current passenger motor vehicle permit in good standing issued by the Ministry of Transportation in the plate owner's name, owner's license, and a copy of the current Ontario Standard Automobile Insurance Policy, endorsed to show the vehicle being registered.
- (b) Produce and file with the Licensing Director, either:
  - (i) An Ontario Ministry of Transportation Vehicle Inspection Report showing that the vehicle has been accepted within the previous thirty (30) day; or
  - (ii) A Safety Standard Certificate issued under the Highway Traffic Act, R.S.O. 1990, c. H.8 within thirty (30) days of the application.
- (c) File with the Licensing Director all documents required to report the change, including documentation relating to ownership, or vehicle operation.

20.25 In addition to the provisions of section 20.24, the vehicle to be used shall be submitted for inspection by the Licensing Office during normal business hours and shall not be used until the inspection has taken place and the approval has been given.

20.26 Only when the licensed owner meets all the requirements of this by-law, the vehicle shall be deemed to be registered.

20.27 When the licensed taxicab owner disposes of or otherwise ceases to use the registered vehicle as a taxicab, he/she shall immediately remove from the said vehicle being disposed of:

- (a) The roof light.
- (b) The taxicab meter.
- (c) All identifying decals or markings.
- (d) Fender numbers.
- (e) Taxicab Plate.
- (f) All other items which make the vehicle appear to the public to be a taxicab.

## **CONDITIONS**

### **TRANSFER OF LICENSE**

- 20.28 The license issued to a taxicab owner, accessible taxicab owner and taxicab driver under this by-law is not transferable, but subject to any other provisions of this by-law, a taxicab owner, accessible taxicab owner and taxicab driver may sell his/her vehicle and its equipment to any person and upon such sale the taxicab owner, accessible taxicab owner and taxicab driver owner's license issued in respect of such vehicle shall be terminated.
- 20.29 On the purchase of a vehicle from a holder of an existing taxicab owner's license, the purchaser may apply as an original Applicant for a taxicab owner's license and to be considered, must meet all the requirements of this by-law for a taxicab owner's license.
- 20.30 When controlling interest in any limited company holding a license under this by-law is being sold, the purchaser of the shares shall apply for the consent of Licensing Director to obtain such licenses.

### **RIGHT OF INSPECTION OF PREMISES OR VEHICLES**

- 20.31 Every taxicab owner licensed under this by-law shall allow his/her vehicle(s) to be inspected by the Licensing Director for one (1) mandatory inspection per year and shall provide at his/her own expense either:

- (a) An Ontario Ministry of Transportation Vehicle Inspection Report, showing that the vehicle has been accepted within the past thirty (30) days; or
  - (b) A Safety Standard Certificate issued under the Highway Traffic Act, R.S.O. 1990, c. H.8 within thirty (30) days of inspection date.
- 20.32 The licensing Director may, at any time, require a taxicab owner or taxicab driver to surrender his/her vehicle for inspection at an appointed place.
- 20.33 Every taxicab and accessible taxicab shall be inspected by the Licensing Director before any license is granted and no taxicab or accessible taxicab owner or taxicab driver shall refuse or neglect to surrender such taxicab or accessible taxicab for inspection when required, or prevent or hinder the said Licensing Director from inspecting and/or testing the said taxicab, or entering any garage or other building for such purpose.
- 20.34 Every taxicab and accessible taxicab plate owner shall surrender the taxicab and accessible taxicab vehicle to random inspections at any time specified by the Licensing Director.
- 20.35 If the Licensing Director believes that a taxicab or accessible taxicab vehicle or its equipment is mechanically defective, the taxicab or accessible taxicab plate owner or taxicab driver shall be given written notice requiring such taxicab and accessible taxicab plate owner or taxicab driver to submit the taxicab or accessible taxicab vehicle for examination by a certified mechanic duly licensed by the Province of Ontario within twenty-four (24) hours.

## **PART 21 BROKERS**

- 21.1 Every Applicant for a broker license shall:
- (a) Attend the Licensing Office in person and complete a written application for such a license:
    - (i) If a corporation, file copies of the letters of incorporation or other incorporating documents, duly certified by the proper government official or department, together with an annual return which

- contains a list of all shareholders of the corporation;  
or
- (ii) If a partnership, provide the names and addresses of each member of the partnership as well as the name under which the partnership intends to carry on business.
- (b) Provide proof that:
- (i) The premises from which the broker's business will operate are within the geographical boundaries of the City, are appropriately zoned and will continue to be located and zoned throughout the term of the license or at a location approved by Council resolution;
  - (ii) There is a system for receiving orders and dispatching taxicab and/or accessible taxicab vehicles licensed under this by-law in the fleet and that the system will not interfere with any other broker.
- (c) Pay all the fees prescribed under the current fee by-law.

#### **TAXICAB BROKER DUTIES:**

21.2 Every licensed taxicab broker shall:

- (a) Maintain an office within the municipality, from which the taxicab brokerage is operated, or a location approved by the City.
- (b) Provide the Licensing Director with a list, showing in numerical order by taxicab owner's plate number, the name of every taxicab driver operating any taxicab with which he has entered into any arrangement for the provision of taxicab brokerage services.
- (c) Notify the Licensing Director, in writing, within ten (10) days of any additions or deletions from the list provided under section 21.2 (b) above.
- (d) Keep a record of each taxicab dispatched on a trip, the time and date of receipt of the order, and the pick-up location and retain these records for a period of at least six (6) months.
- (e) Provide the Licensing Director with a copy of the Federal Radio license call sign and frequency number, if any.



- (f) Upon request, inform any customer of the anticipated length of time required for a taxicab to arrive at the pick-up location.
- (g) When volume of business is such that service will be delayed to a prospective customer, the broker shall inform the customer of the approximate length of the delay, before accepting the order.
- (h) Dispatch a taxicab to any person requesting service within the municipality, unless the person requesting service has not paid for a previous trip and these facts are verified by the taxicab broker.
- (i) Carry on business only in the name in which he is licensed.
- (j) On instructions of the Licensing Director, not dispatch calls to any taxicab, if the licensed owner or licensed driver, in the opinion of the Licensing Director, may have contravened any part of this by-law, which substantially affects the public.
- (k) Upon Request, provide to the Licensing Director a list showing the number of taxicabs available for service to the public on any particular day, including the times when it was last available for service on that day and also including the number of dispatched calls serviced by each such taxicab.
- (l) Employ or use only the services of a taxicab owner or taxicab driver licensed under this by-law.
- (m) Ensure that the taxicab brokerage services are available on a twenty-four (24) hours a day, seven (7) days a week basis for taxicab services within the City of Clarence-Rockland.
- (n) Take reasonable steps to ensure that employees behave civilly and courteously in the performance of their duties; and
- (o) Ensure that a request for accessible taxicab service from or for a person with a disability shall be dispatched on a priority basis to the next available accessible taxicab vehicle located nearest the location of the request for service.

21.3 A license issued to a taxicab broker under this by-law may be cancelled by the Licensing Director at any time, if the taxicab broker fails to actively operate for a continuous period of sixty (60) days or an aggregate total time exceeding ninety (90) days in a twelve (12) month period, unless the taxicab broker can

show to the satisfaction of the Licensing Director, just cause for such failure.

### **TAXICAB BROKER PROHIBITIONS:**

21.4 No licensed taxicab broker shall:

- (a) Accept orders for, or in any way dispatch or direct orders to a taxicab, licensed under this by-law:
  - (i) When the activity would be illegal under another municipal taxicab or similar licensing by-law, or provincial statute.
  - (ii) Where the fare is less than that permitted under this by-law.
- (b) Accept orders for, or in any way dispatch or direct orders to a taxicab, which is not licensed under this by-law for a pick-up location within the boundaries of the City of Clarence-Rockland.
- (c) Require any taxicab driver to accept any order necessitating the expenditure of money, by the taxicab driver, on behalf of the customer.
- (d) Enter into an agreement for the provision of taxicab brokerage services with a taxicab driver or taxicab owner who is already affiliated with another taxicab broker.
- (e) Make any charge or financial demand, directly or indirectly, of a taxicab owner other than brokerage fees.
- (f) Dispatch to any person within the City of Clarence-Rockland, a taxicab, which is not on the list provided under section 21.2 (b).
- (g) Charge a tariff or enter into an agreement to charge a tariff, which is not in accordance with the appropriate tariff in this by-law.

21.5 Every broker licensed under this by-law shall keep a record:

- (a) Of every car dispatched on a trip, the date and time of dispatch, the specific place of pick-up of such trip and shall retain such record for a period of at least six (6) months and shall, at the request of the Licensing Director, or any

person designated by him/her, allow such records to be inspected by such person;

- (b) Of the name of every taxicab driver driving a taxicab or an accessible taxicab vehicle in respect of which the said Broker has any arrangement or agreement for the accepting of calls for service and shall provide any information from this record requested by the Licensing Director upon twenty-four (24) hours' notice; and
- (c) Showing the following information and such record shall be open for inspection during office hours by any police officer, the Licensing Director or designate:
  - (i) The number of calls for taxicab and accessible taxicab service received;
  - (ii) The number of such calls which are not serviced and the reason thereof.

**PART 22 TARIFFS AND EXEMPTIONS FROM TARIFFS**

22.1 The following regular tariffs shall apply to taxicabs operating in the City of Clarence-Rockland.

**TAXICAB TARIFF SCHEDULE**

- (a) Flag drop \$3.50
- Each additional ninety (90) meters or part thereof \$0.15
- Each kilometer n/a
- Waiting time while under engagement for each twenty-three (23) seconds \$0.15
- (b) Fee for use of debit Up to \$1.50
- (c) A Seniors Citizens Tariff Fare Discount  
 A senior citizen tariff fare discount of ten per cent (10%) shall be given to senior citizens upon producing identification issued by the Federal or Provincial Governments confirming the individual to be sixty (60) years of age or older.
  - (i) The ten per cent (10%) discount shall apply to the total fare.

- (ii) The discount in fare shall be calculated on the nearest full dollar registered on the fare meter.
- (iii) Such discount shall be noted in all advertising, i.e., Yellow Pages, etc.

### **FLAT RATE**

- 22.2 The regular tariff rates referred to in this by-law, shall not apply to taxicabs being used for the transportation of children to and from school, or to taxicabs operating under contract to any business, organization or government agency for the transportation of handicapped persons.
- 22.3 When a taxicab driver picks up a passenger within the municipality with a destination outside the municipality, the driver and the passenger may agree on a flat rate before the commencement of the trip.

### **TAXICAB METER ROAD TEST**

- 22.4 When the Licensing Inspector is not available to road test the taxicab as required under section 20.6, the licensed taxicab owner or the licensed taxicab driver who has had the taxicab meter altered, repaired or replaced in the taxicab, may operate the taxicab on a weekend for a period of up to seventy-two (72) hours and during the week for a period of up to forty-eight (48) hours, provided that the licensed taxicab driver has in his/her possession a certificate or receipt for the repair or installation of the taxicab meter, signed by the person who made the repairs or installations and the receipt sets out the date, time and nature of the repairs or installations.

## **PART 23 VEHICLE OUT OF SERVICE**

- 23.1 Every taxicab or accessible taxicab owner shall be required to notify the Licensing Director, in writing, of the particulars of any taxicab or accessible taxicab vehicle which has been taken out of service for longer than three (3) days and the date thereof, within three (3) days of such event.
- 23.2 A taxicab or accessible taxicab vehicle shall not be taken out of service for more than fifteen (15) consecutive days, nor an aggregate total time exceeding thirty (30) days in a calendar year without the prior written consent of the Licensing Director,

failing which, the taxicab or accessible taxicab vehicle plate relating to that specific vehicle may be revoked, in the sole discretion of the Licensing Director.

- 23.3 Every taxicab or accessible taxicab vehicle owner may apply for permission to maintain a substitute taxicab or accessible taxicab vehicle to temporarily replace vehicles, which are seriously damaged or damaged beyond repair, during the period of repair or replacement and subject to the following conditions:
- (a) The substitute vehicle must meet all the requirements of this by-law and shall be required to be inspected for safety and cleanliness by the Licensing Office;
  - (b) There shall be no fee for the temporary transfer of licenses to substitute vehicles;
  - (c) The taxicab or accessible taxicab vehicle plate holder shall be required to advise the Licensing Director in writing by letter or facsimile transmission that the substitute vehicle has been brought into service and the taxicab or accessible taxicab vehicle plate has been affixed to the substitute vehicle, and shall advise when the originally licensed vehicle has returned to service; and,
  - (d) No temporary transfer of a license to a vehicle shall be permitted for a period exceeding six (6) months.

## **PART 24 ISSUANCE OF NEW PLATES**

### **LIMITATION OF TAXICAB OWNER LICENSES**

- 24.1 A ratio based on the population growth of the City is used to determine the number of taxicab and accessible license plates to be issued. The ratio is 1:1750 and the total number of licenses will be reviewed every five (5) years. For the purposes of this section, the number of residents of the City shall be as determined by the latest revised population figures available from Statistics Canada (five-year actuals).
- 24.2 The total number of taxicab owner licenses and owner plates (Taxicab and Accessible) issued at any given time shall not exceed the number established by the ratio; but the number of taxicab owner licenses and owner plates may be less at the discretion of Council.
- 24.3 The Licensing Director may annually issue new accessible taxicab owner licenses and owner plates within three (3) months of the

estimated annual population statistics from Statistics Canada if warranted, subject to direction of Council.

- 24.4 Every five (5) years, based on the population figures from Statistics Canada, the Licensing Director will issue new owner plates in accordance with the ratio noted in section 24.1, with the allocation between accessible taxicabs and taxicabs at the sole discretion of Council.

### **ELIGIBILITY FOR NEW PLATES**

- 24.5 The City will issue all new accessible and taxicab owner plates through a request for proposal process established by the City and will require all Applicants to produce a copy of their business plan.
- 24.6 In order to qualify, the Applicant must meet the following eligibility requirements:
- (a) An Applicant must be a taxicab driver in the City of Clarence-Rockland for at least two (2) years prior to the date of filing the application, and must provide documentary evidence showing employment as a driver in the City of Clarence-Rockland taxicab industry, or
  - (b) An Applicant must have been an owner or broker licensed under this by-law for a minimum of two (2) years.
  - (c) The Applicant must not currently have any taxicab owner's license plates that are not in use.
- 24.7 The business plan must include, but not be limited to, the following requirements:
- (a) How they intend to provide twenty-four (24) hours a day, seven (7) days per week service.
  - (b) How the plate owner will be involved in the day to day operation of the company and any other staff positions that will be responsible for the operation.
  - (c) Provide details of proposed dispatch, which must be located in Clarence-Rockland.
  - (d) A type of vehicle.
  - (e) Provide vehicle maintenance plan.
  - (f) A colour scheme for the taxicab.
  - (g) A contingency plan when a vehicle is out of service.
  - (h) Provide a copy of articles of incorporation and/or business registration to be submitted.

- (i) A sample copy of the trip sheets to be used in his/her taxicab company.
- (j) Provide a description of who will be involved in the operation of the taxicab company (i.e. dispatcher, director), if applicable.
- (k) If the new taxicab company has an agreement with a current taxicab company, a copy of that agreement must be submitted.
- (l) Indication of the minimum number of plates required to operate a viable business that is in compliance with all City by-law requirements.
- (m) How driver training will be provided.

As amended  
by 2018-40

24.8 All business plans will be evaluated based on the criteria outlined in the request for proposals as identified in section 24.7 of this by-law. Following the evaluation of the business plans submitted, and provided all other requirements of this by-law have been met, the Licensing Director may issue plates in accordance with the by-law.

## **PART 25 EXEMPTIONS**

25.1 The City is exempt from the provisions of this by-law.

## **PART 26 PENALTIES**

26.1 Any person who contravenes any of the provisions of this by-law is guilty of an offence and upon conviction shall forfeit and pay a penalty as provided for in the Provincial Offences Act, R.S.O. 1990, Chapter P.33., as amended.

- (a) In addition to the penalty provided in section 26.1, an owner and/or driver, on a second offence conviction, shall have his/her license suspended for a period of two (2) years, without holding a hearing under section 11.1.

26.2 Every person who contravenes any provision of this by-law and every director or officer of a corporation who knowingly concurs in such contravention by the corporation is guilty of an offence and upon conviction, is liable to a fine not exceeding twenty-five thousand dollars (\$25,000).

- (a) Where a corporation is convicted of an offence under section 26.1, the corporation is liable to a fine not exceeding fifty thousand dollars (\$50,000) and not as provided therein.

## **PART 27 SEVERABILITY**

- 27.1 If a Court of competent jurisdiction declares any section or part of this by-law invalid, it is the intention of Council that the remainder of the by-law shall continue in force.
- 27.2 All schedules and parts referred to in this by-law and attached to this by-law, including the current fee by-law, shall be deemed to be part of the by-law.

## **PART 28 INTERPRETATION**

- 28.1 This by-law is known as “the Taxicab By-law”.
- 28.2 The provisions of the Interpretation Act, R.S.O. 1990, c. I. 11, shall apply to this by-law as required.
- 28.3 If what is known as “daylight savings time” has been generally adopted by the City for any period of the year under any statute, order-in-council, by-law, resolution, proclamations, whether the same is effective in law or not, such time shall be held to be the time referred to during such period in any reference to time in this by-law.
- 28.4 In this by-law, unless the context otherwise requires, words importing the singular number shall include the plural, and words importing the masculine gender shall include the feminine.

## **PART 29 REPEAL AND TRANSITION PROVISIONS**

- 29.1 That this by-law come into full force and effect on the 19<sup>th</sup> day of September, 2016.
- 29.2 The City of Clarence-Rockland By-law Number 2004-02 and all amendments thereto are hereby repealed.
- 29.3 Notwithstanding section 29.1, any license issued under By-law No. 2004-02 shall be deemed to be a license under this by-law until the license expires and is renewed under this by-law or is revoked in accordance with the provisions of this by-law.

**READ AND PASSED IN OPEN COUNCIL ON THIS 6<sup>th</sup> day of SEPTEMBER, 2016.**



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Guy Desjardins, Mayor

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Monique Ouellet, Clerk

**THE CORPORATION OF THE CITY OF CLARENCE-ROCKLAND**

**BY-LAW NUMBER 2016-108**

**SCHEDULE "A"**

**TAXICAB BY-LAW**

<b>LICENSE TYPE</b>	<b>Fee</b>	<b>Expiry date</b>
Taxicab Driver – New	\$100.00	April 30th
Taxicab/ Driver – Renewal	\$50.00	April 30th
Taxicab Owner – New/Plate	\$200.00	April 30th
Taxicab Owner – Renewal/Plate	\$150.00	April 30th
Taxicab Broker – New	\$400.00	April 30th
Taxicab Broker – Renewal	\$300.00	April 30th

<b>OTHER FEES:</b>	
New application form fee	\$50.00
Licensing Committee Hearing Fee	\$300.00
Late fee (for renewals submitted past the expiry date of license)	\$50.00
Change of information	\$25.00
Replacement of lost, stolen, missing, defaced or illegible plates	\$20.00/plate
Replacement of license	\$20.00/license
Tariff card	\$10.00
Meter check after initial check	\$20.00
Taxicab re-inspection	\$50.00
Vehicle age limit extension	\$100.00
Cleaning of taxicab	\$80.00