



2025 Annual Accessibility Status Report

This Accessibility Status Report is the annual update on the progress of the measures taken to improve accessibility and implement the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Integrated Accessibility Standards Regulation (Ontario Regulation 191/11).

This Status Report includes the accessibility initiatives that were completed to implement the strategies outlined in the City of Clarence-Rockland's Multi-Year Accessibility Plan.

The purpose of this Status Report is to make the public aware of the City of Clarence-Rockland's progress with regards to the Multi-Year Accessibility Plan.

The Accessibility Advisory Committee played an active role in assessing municipal event accessibility, expanding engagement through awareness initiatives, and contributing to accessibility planning across departments. The Committee supported the City's ongoing inclusion efforts by providing strategic recommendations and participating directly in accessibility-focused outreach.

Key Accomplishments Summary:

- Advanced Accessibility Awareness Week planning and refined school outreach materials.
- Developed and launched Accessibility Awareness Campaign with pamphlets, promotional items, QR codes, and event participation.
- Conducted accessibility reviews of Canada Day and other municipal events, recommending improvements to bathrooms, signage, pathways, and bicycle parking.
- Promoted accessible customer service and reviewed feedback related to municipal programs and the Inclusion Policy.
- Raised accessibility concerns about du Moulin Park and initiated an on-site inspection request.
- Encouraged accessible public consultations and promotion of the City's Accessibility and Service Feedback Form.

The Multi-Year Accessibility Plan and Annual Accessibility Status Reports can be accessed through the City of Clarence-Rockland's website – www.clarence-rockland.com

For more information, please contact the Clerk.

Accessible formats and communication support available upon request.